

TRU Flash Alert

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Single Point Service Centre

Background

Exercising the power given in Section 35 of the Industrial Enterprise Act 2073, the Ministry of Industry, Commerce & Supplies (Ministry) has established a Single Point Service Center (Centre) on 29 April 2019. All services required by an industry including concessions, facilities and incentives shall be provided through this Centre in an easy and spontaneous manner. In addition, other administrative services such as approval, registration, expansion and exist approvals for industries will be provided from the Centre on a timely manner.

Until further notified, the Center will be located at the precinct of Department of Industry (DOI) and will endeavor to fully automate its process through online services from its various units. Investors may avail services from the Center from 15 May 2019.

Units located at the Center

- Industry registration unit
- Environment unit
- Foreign exchange facilitation unit
- Visa facilitation unit
- Infrastructure unit
- Real estate administrative unit
- Customs and revenue unit
- Administrative and legal unit

Representation from various departments

The Centre shall have the Department of Industry, Office of Company Registrar, Inland Revenue Department, Minister of Energy, Water Resources and Irrigation, Minister of Forest and Environment, Minister of Land Management and Poverty Alleviation, Department of Immigration, Department of Labour and Occupational Safety, Department of Customs, Ministry of Physical Infrastructure and Transportation, Department of Commerce, Supply & Protection of Consumers, Nepal Rastra Bank, Nepal Electricity Authority and Nepal Telecommunication Authority operating and providing services to investors from the same premises.

Services provided by the Centre

- a) Services such as registration, establishment, approval, license renewal, transaction approval, capacity enhancement and classification of company, firm, industry which were earlier provided by Office of Company Registrar, DOI and Department of Commerce, Supply & Protection of Consumers.
- b) Accepting document required for business registration in electronic form which can be used by various units internally.
- c) Approval of foreign investment and repatriation thereof. Where departmental limit is above the center's authority, take initiative to get the approval from appropriate authority.

- d) Providing concessions on tax and duties and such other facilities, services and incentives as per prevailing laws.
- e) Facilitating the process of getting approval to hold land beyond the approved ceiling for the purpose of establishment of an industry. The Center shall also facilitate to obtain government land on lease and other approval necessary for environment examination.
- f) Facilitate infrastructure such as connection of electricity, communication, water, access road.
- g) Providing work permits and visa related facilities to foreign investors and employees.
- h) Issue Export and Import Code Number (EXIM code).
- i) Facilitation in import and providing necessary approvals for all kinds of raw materials required in an industry.
- j) Approval for Initial Environment Examination (IEE) and if delegated from the concerned ministry, approve, scoping documents and Terms of Reference (TOR).
- k) Facilitate approval of Environment Impact Assessment (EIA).
- l) Approval of foreign exchange up to US\$ 100,000 at a time and facilitation for approval above USD 100,000 at a time.
- m) Establish an investment portal to provide necessary information on investment.
- n) Provide Permanent Account Number (PAN).
- o) Provide export subsidy etc.

TRU Comments:

With the establishment of the Single Point Service Centre, the industries should expect to avail all services required for establishment and operation of an industry from one place benefiting from savings in time as the bureaucratic approval processes are reduced and service delivery made effective and efficient.

[Please click here for notice issued by Ministry of Industry, Commerce & Supplies](#)

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